



## Remembering the service and sacrifice of those who died on September 11, 2011

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Dear Valued Volunteer,

Today hundreds of Firefighters, Police Officers, Military Personnel, civilian allies and supporters gathered at the San Diego Hilton Bayfront for the 2018 San Diego 9/11 Memorial Stair Climb. This important and powerful event honors the memories of those lost on September 11, 2001 and all of the public safety professionals who continue to sacrifice their lives in service to their communities.

The 9/11 Memorial Stair Climb draws thousands together from all over the region. They come to take part in this one-of-a-kind experience so that they can remember, heal, and move forward in a spirit of respect and gratitude for the brave men and women who continue to sacrifice life and health in the course of their sworn duties. As one of our volunteers, you were a very important part of this unique event.

I would like to thank you for your 8 hours of volunteer service at the 2018 San Diego 9/11 Memorial Stair Climb. The Stair Climb is a very large and complex event requiring smooth coordination of over 200+ volunteers, dozens of vendors, and thousands of climbers and spectators. It is demanding, fast-paced, and highly publicized. Successful coordination requires volunteers who can manage multiple priorities, adapt to change quickly, have excellent people and customer service skills, possess a strong work ethic, and most of all, have the desire to serve.

Such an event would not be possible without the contributions of volunteers like you. Your spirit of service, dedication, skill, and hard work make it possible for us to serve Firefighters in distress, and we thank you.

Please accept this letter as a token of our thanks, and know that FirefighterAid, our Firefighters and their families are in your debt for your service and dedication.

Truly Yours,

Robert Bunsold  
President  
FirefighterAid and San Diego 9/11 Memorial Stair Climb